

Response #16  
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APR 28 2004

## IN THE UNITED STATES PATENT AND TRADEMARK OFFICE

In re Application of: Monica Patel et al.  
Serial No. 09/221,110  
Filed: 12/28/1998  
For: TELEPHONE NETWORK MANAGEMENT METHOD AND DEVICES

Examiner: Harper, Kevin C.  
Art Unit: 2666

OFFICIAL

Commissioner for Patents  
PO Box 1450  
Alexandria, VA 22313-1450

Sir:

**RESPONSE TO THE OFFICE ACTION MAILED JANUARY 29, 2004**

In response to the office action mailed January 29, 2004, Applicant offers the following remarks. If any fees are required in association with this response, the Director is hereby authorized to charge them to Deposit Account 50-1732, and consider this a petition therefor.